

JOELEX YEARLY NEWSLETTER

The Joelex Newsletter- a recap of the year



A child collects water at the joelex water ATM in Kyaliwajjla

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What we do

Accessible, Affordable Sanitation

In Kampala, there is one toilet for every 3000 people and 8.8 million people still practice Open defecation.

Our mission is to solve this problem.

Joelex Uganda Limited builds and Operates Public Toilets in the poor urban communities of Kampala and we are looking forward to reaching other places beyond the city. We have served over 100,000 people and dispense over 100,000 liters of water everyday.

We ensure provision of reliable water access for people in urban poor communities.



The Impact

An interview with Kalyesula, a resident of Kyaliwajjala.

Kalyesula owns a mini laundry business (dobbi) in the community.

He makes shillings 10,000 a day, and from this he manages to take care of his wife and four children. He narrates that his first job was working as a taxi conductor and he decided to start something of his own so that he could earn more and support his family.

He has lived in this community for over 5 years now and believes that the construction of the public toilet has greatly transformed the area.

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The public Toilet has not only solved our sanitation problem, but also developed our community into a busy commercial area”.

An interview with Nalunga Joan

"I have been a customer to the Joelex public toilets for years now because I work in the neighborhood. I operate a chips business which supports my livelihood.

I have been able to build my own house using the profits from my business.

"The good thing about Joelex services, is that they provide tokens. Where you can pay and use the water and toilet for a whole month and this system is very convenient.

Recently they changed the toilets to squat and I am happy about it.

Kyaliwajjala Public Toilet Launch

This was one of the most anticipated event in the Joelex fraternity.

On the 19th of October 2020, the community of Kyaliwajjala witnessed a life changing event, where a public toilet was officially launched, along with a water ATM to provide reliable safe water for domestic one.



A lady explains about Joelex to a car driver



A recap of the Launch in pictures

A slice of our story

Joelex started in 2013, after the founders realized that Uganda had an escalating sanitation problem that needed to be solved, as many children were victims of the poor sanitation practices.

Our first facility was set up in Kireka with 4 toilets and 4 bathrooms. Today it is one of the most visited facility in the area.

In Kyaliwajjala, the water ATM is so far the most appreciated service as it serves over 200 homesteads.



An inside view of the Joelex public toilet



A lady collects water in Kyaliwajjala



An operator talks to a customer at Kireka



Kireka Joelex Public Toilet

Our features



Francis Daniel Bougaire
African Development Bank



Professor Martha Davis
Northeastern University



Jayant Bhagwan
South African Water
Research Commission



Gabriela Casanova
Human Right 2 Water



Doulaye Kone
Bill & Melinda Gates
Foundation



Amanda Loeffen
Human Right 2 Water



Alexandra Knezovich
Toilet Board Coalition



Joel Mukisa Makadesh
Joelex Uganda Limited



Nazir Pandor
Live Clean Initiatives

Our Team Leader Joel Mukisa featured in a webinar organized by Human Rights to water, on a theme "The business case for including human rights to water. However much Investment in water and sanitation may not make good sense to many governments, but it is important for the well being of the people. Watch the webinar on YouTube <https://www.youtube.com/watch?v=EGalpP4D41w&feature=youtu.be> *"Just because sanitation is a human right, it doesn't mean it's free, but the service providers need to consider affordability". ~Amanda Loeffen~*

HUMAN RIGHTS POLICY

- Joelex ensures that secure access to clean and safe sanitation services for humans is a crucial human and fundamental right.
- Joelex reaches the poorest and most marginalized people through its franchise operational model designed for scale.
- Joelex ensures the prices for all water, sanitation and showering services are affordable through setting them below what the average income the urban poor earn per day.
- Joelex ensures proper monitoring and follow up through its designed smart-enabled real-time monitoring technology that provides in sight on day to day operations.

Right 2 water

Register in advance For more information, please contact comms@humanright2water.org

The Business Case for Including Human Rights to Sanitation
WEBINAR | 10th November 2020 | 15:00h – 16:30h CET

SECTION 1: SANITATION IN PRACTICE	SECTION 2: SCALING UP & INCLUSIVE HRBA APPROACHES
Alexandra Knezovich Chief Operating Officer Toilet Board Coalition	Francis Daniel Bougaire Chief Water Policy and Strategy Development Officer African Development Bank
Joel Mukisa Makadesh Chief Executive Officer Joelex Uganda Limited	Professor Martha Davis Northeastern University
Nazir Pandor Chief Executive Officer Live Clean Initiatives, Zambia	Jayant Bhagwan Executive Manager, Water Use and Waste Management South African Water Research Commission
Host: Amanda Loeffen Chief Executive Officer Human Right 2 Water	Gabriela Casanova Legal Expert, Human Right 2 Water
	Doulaye Kone Deputy Director, Water, Sanitation & Hygiene Program Bill & Melinda Gates Foundation

Inclusion of human rights to sanitation in business processes and standards is not often considered as a primary goal for service providers. This webinar invites a selection of experts from the sanitation sector and human rights experts to talk about the need for this recognition, by service providers and government authorities, such that these standards can be integrated into policies and systems for monitoring the realisation of human rights at a local level.

New Product Announcement

Coming Soon.....



Joelex Laundry Soap
Quality washing soap
1kg

The Corona virus pandemic has highlighted the need for proper sanitation and sanitation products like sanitizer, soap and masks.

As our customer base grew, we realized there was a gap in the sanitation products and we have decided to fill it. Joelex Uganda limited is proud to introduce the Joelex Laundry soap that washes and removes stains 3x faster than any ordinary laundry soap.

Employee of the Year



A picture of Esther Catherine Nakadama

Joelex is proud to recognise Esther Catherine Nakadama as the employee of the year.

Catherine is a very dedicated and flexible person.

She is arguably the best Operations manager and we can't ask for more.

She has demonstrated compassion in dealing with customers, maintaining and influencing others towards positivity.

She is a mother to two amazing boys and prides herself in the joy of motherhood.

Not only is she the best team member anyone could have, she also has a soft spot for helping those in need.

She has over the years been involved in various charity campaigns and has been recognized for her compassion for others wellbeing.

We say Thank You!



Catherine at the Kyaliwajjala facility with a guest

WE ARE GRATEFUL

A word from our Team Leader



Joel Mukisa

When Joelex started, i had a team of three people. We tried our best to ensure that we understand the sanitation problem especially in the slums of Kampala.

We did our first survey and we found out that there is 1 toilet for every 3000 people. Our first facility was set up in Kireka and it serves over 1000 people. We have a new facility in Bweyogerere and we shall launch it soon. We believe the purpose of our initiative will change Kampala for better.

I would also like to take this opportunity to say thank you to each and everyone that has contributed to the growth of Joelex. Special appreciation goes to our customers, that have understood the cost of poor sanitation and have chosen to protect themselves and their loved ones by using our facilities.

Conclusively, the holiday season is here and it is the time when we look forward to the birth of our savior Jesus Christ.

However, the times do not favor us like the old days. The Corona virus has not gone on holiday and it is with us.

Remember to wash your hands, wear your mask, sanitize and try to eat healthy.



Joelex Team at the Public Toilet launch